

Stephanie Rawlings-Blake
Mayor



Room 250
City Hall
Baltimore, MD 21202

June 24, 2016

TO: The Honorable Stephanie Rawlings-Blake, Mayor
Kaliopé Parthemos, Chief of Staff
Khalil Zaied, Deputy Mayor of Operations
Sameer Sidh, Director of CitiStat

FROM: CitiStat Team

SUBJECT: DPW- Bureau of Solid Waste, Executive Briefing



- **Making Progress**

- **High Grass & Weed Cleaning Work orders.** Of the 1,913 open work orders as of June 23rd, 2016, none that are overdue (open for more than 30 days). The one (1) overdue work order recorded in June was the result of a clerical error. Further, the crew cancellation rate has trended between 7-15 percent, a significant improvement over crew cancellation rates last summer that hovered between 40-50 percent. The reduction in crew cancellations and absence of overdue work orders are significant signs of progress from prior years.

	March	April	May	June 1-23
Created	2309	2831	4,721	3299
Closed (work completed)	1893	2372	4,382	1288
Cancelled Crew	294	225	322	76
Cancelled all other	26	13	16	23
% Cancelled	14.5%	9.1%	7.2%	7.1%
Currently open	222	785	54	1913
Overdue (over 30 days from creation)	0	0	0	1
Oldest Work Order Open	3/21/2016	5/2/2016	5/18/2016	5/11/2016

- **Municipal Can Program.** The Municipal Can program has already had a visible impact on the condition of streets and alleys in Baltimore City. The before and after pictures shown below are of the District 1 Clinton Street alley.



- **Needs Improvement**

- **Baltimore City School Recycling.** The Bureau of Solid Waste schedules recycling pick up for 196 schools in the Baltimore City Public School System. The Bureau tracks the number of unsuccessful pickups for each school in order to determine the percentage for successful pickups by school. Furthermore, the Bureau creates a report card that break down the successful percentages as A (90-100%), B (80-89%), C (70-79%), D (60-69%) and F (<59%). As of June 10th, 2016 87 of the 196 (44%) were recording an “F” successful pickup percentage. 4 schools on the list have never had a successful recycling pick up which is less than the 9 from the previous CitiStat meeting. In order to increase the City’s recycling percentage to 35% it is important to receive more participation from the school system. In addition, the school system provides a great opportunity to educate students from a young age about the positive impacts of recycling. The chart below shows the number of schools that fall into different ranges of successful pick up percentages.

Successful pick up rate	#	%
A (90-100%)	34	17%
B (80-89%)	35	18%
C (70-79%)	16	8%
D (60-69%)	24	12%
F (<59%)	87	44%
	196	100%